



October 14, 2013

*Via Electronic Filing*

Marlene H. Dortch, Secretary  
Federal Communications Commission  
Office of the Secretary  
445 12<sup>th</sup> Street, SW  
Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42  
2013 ETC Annual Report of Santel Communications Cooperative  
Study Area Code 391676

Dear Executive Secretary:

On behalf of Santel Communications Cooperative ("Santel"), we have attached for filing confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules<sup>1</sup>. Santel seeks confidential treatment under Protective Order for the information filed pursuant to section 54.313(f)(2) of the Commission's regulations<sup>2</sup>. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Sincerely,

Vantage Point Solutions

/s/ Doug Eidahl  
VP of Consulting  
Phone: (605) 995-1750  
Fax: (605) 995-1778  
Doug.Eidahl@Vantagepnt.com  
Enclosure(s)

cc: Stacy Buckley, Controller, Santel Communications Cooperative  
Charles Tyler, Telecommunications Access Policy Division

<sup>1</sup> 47 C.F.R. 54.313 and 47 C.F.R. 54.422.

<sup>2</sup> *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. 54.313(f)(2).

<b>FCC Form 481 - Carrier Annual Reporting</b> <b>Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
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<b>&lt;010&gt; Study Area Code</b>	391676
<b>&lt;015&gt; Study Area Name</b>	Santel Communications Cooperative
<b>&lt;020&gt; Program Year</b>	2014
<b>&lt;030&gt; Contact Name: Person USAC should contact with questions about this data</b>	Stacy Buckley
<b>&lt;035&gt; Contact Telephone Number: Number of the person identified in data line &lt;030&gt;</b>	605-796-8105
<b>&lt;039&gt; Contact Email Address: Email of the person identified in data line &lt;030&gt;</b>	sbuckley@santel.net

<b>ANNUAL REPORTING FOR ALL CARRIERS</b>	54.313 Completion Required	54.422 Completion Required
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<b>&lt;100&gt; Service Quality Improvement Reporting</b> (complete attached worksheet)	(check box when complete)	<input type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;200&gt; Outage Reporting (voice)</b> (complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;210&gt;</b> <input checked="" type="checkbox"/> -- check box if no outages to report		
<b>&lt;300&gt; Unfulfilled Service Requests (voice)</b> Detail on Attempts (voice)	<input type="text" value="0"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;310&gt; Unfulfilled Service Requests (broadband)</b> Detail on Attempts (broadband)	<input type="text" value="0"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;400&gt; Number of Complaints per 1,000 customers (voice)</b> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Mobile	<input type="text" value="0.0"/>	
<b>&lt;430&gt; Number of Complaints per 1,000 customers (broadband)</b> Fixed	<input type="text" value="0.0"/>	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
Mobile	<input type="text" value="0.0"/>	
<b>&lt;500&gt; Service Quality Standards &amp; Consumer Protection Rules Compliance</b> Consumer Protection Documents	(check to indicate certification) (attach descriptive document)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;600&gt; Functionality in Emergency Situations</b> Description of Functionality i	(check to indicate certification) (attach descriptive document)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;700&gt; Company Price Offerings (voice)</b> Company Price Offerings (broadband)	(complete attached worksheet) (complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;800&gt; Operating Companies and Affiliates</b> Tribal Land Offerings (Y/N)?	(complete attached worksheet) (if yes, complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;900&gt; Voice Services Rate Comparability</b> Terrestrial Backhaul (Y/N)?	(check to indicate certification) (attach descriptive document)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;1010&gt; Terms and Condition for Lifeline Customers</b> (complete attached worksheet)	(complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

**Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet**  
 Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<b>&lt;2000&gt;</b>	(check to indicate certification)	<input type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;2005&gt;</b>	(complete attached worksheet)	<input type="checkbox"/> <input checked="" type="checkbox"/>

**Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet**

<b>&lt;3000&gt;</b>	(check to indicate certification)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>
<b>&lt;3005&gt;</b>	(complete attached worksheet)	<input checked="" type="checkbox"/> <input checked="" type="checkbox"/>

**(100) Service Quality Improvement Reporting  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	391676
<015>	Study Area Name	Santel Communications Cooperative
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<035>	Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>
<111>	If your answer to Line <110> is yes, do you have an existing "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/> <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>
<input type="checkbox"/>	<input type="checkbox"/>



FCC Form 481  
OMB Control No. 3060-0986/OMB Control No. 3060-0819  
July 2013

<701>	Residential Local Service Charge Effective Date	1/1/2013
<702>	Single State-wide Residential Local Service Charge	

[illegible]

<010>	Study Area Code	391676
<015>	Study Area Name	Santel Communications Cooperative
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<035>	Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

10/08/2013

<010>	Study Area Code	391676
<015>	Study Area Name	Santel Communications Cooperative
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<035>	Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net
<810>	Reporting Carrier	Santel Communications Cooperative
<811>	Holding Company	
<812>	Operating Company	

[illegible]

<b>(900) Tribal Lands Reporting</b> <b>Data Collection Form</b>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	391676
<b>&lt;015&gt;</b>	Study Area Name	Santel Communications Cooperative
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

**<910> Tribal Land(s) on which ETC Serves**      Our ETC serves one-half of a percent of 665 square miles of Yankton Sioux Reservation. There is one household in that area, of which we already serve.

**<920> Tribal Government Engagement Obligation**

Santel Yankton Sioux tribal engagement 110212

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;**
- <922> Feasibility and sustainability planning;**
- <923> Marketing services in a culturally sensitive manner;**
- <924> Compliance with Rights of way processes**
- <925> Compliance with Land Use permitting requirements**
- <926> Compliance with Facilities Siting rules**
- <927> Compliance with Environmental Review processes**
- <928> Compliance with Cultural Preservation review processes**
- <929> Compliance with Tribal Business and Licensing requirements.**

Select (Yes, No, NA)
NA
NA
NA
NA
NA
NA
NA
NA
NA



<b>(1100) No Terrestrial Backhaul Reporting Data Collection Form</b>	<b>FCC Form 481</b> <b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b> <b>July 2013</b>
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<010> Study Area Code	391676
<015> Study Area Name	Santel Communications Cooperative
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<035> Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<039> Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

Please check this box to confirm no terrestrial backhaul  
 <1120> options exist within the supported area pursuant to § 54.313(G)
 ☐

Please check this box to confirm the reporting carrier offers  
 <1130> broadband service of at least 1 Mbps downstream and 256 kbps  
 upstream within the supported area pursuant to § 54.313(G)
 ☐

**(1200) Terms and Condition for Lifeline Customers**

**Lifeline  
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	391676
<015>	Study Area Name	Santel Communications Cooperative
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<035>	Contact Telephone Number - Number of person identified in data line <030>	505-796-8105
<039>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Lifeline App (current)

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP [www.santel.net/support/lifeline](http://www.santel.net/support/lifeline)

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- <1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, ☒
- <1222> Details on the number of minutes provided as part of the plan, ☒
- <1223> Additional charges for toll calls, and rates for each such plan. ☒

<b>(2000) Price Cap Carrier Additional Documentation</b> <b>Data Collection Form</b> <i>Including Rate-of-Return Carriers, affiliated with Price Cap Local Exchange Carriers</i>	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<b>&lt;010&gt;</b>	Study Area Code	391676
<b>&lt;015&gt;</b>	Study Area Name	Santel Communications Cooperative
<b>&lt;020&gt;</b>	Program Year	2014
<b>&lt;030&gt;</b>	Contact Name - Person USAC should contact regarding this data	Stacy Buckley
<b>&lt;035&gt;</b>	Contact Telephone Number - Number of person identified in data line <030>	605-796-8105
<b>&lt;039&gt;</b>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

<b>Incremental Connect America Phase I reporting</b>		
<b>&lt;2010&gt;</b>	2nd Year Certification {47 CFR § 54.313(b)(1)}	<input type="checkbox"/>
<b>&lt;2011&gt;</b>	3rd Year Certification {47 CFR § 54.313(b)(2)}	<input type="checkbox"/>
<b>Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}</b>		
<b>&lt;2012&gt;</b>	2013 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2013&gt;</b>	2014 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2014&gt;</b>	2015 Frozen Support Certification	<input type="checkbox"/>
<b>&lt;2015&gt;</b>	2016 and future Frozen Support Certification	<input type="checkbox"/>
<b>Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}</b>		
<b>&lt;2016&gt;</b>	Certification Support Used to Build Broadband	<input type="checkbox"/>
<b>Connect America Phase II Reporting {47 CFR § 54.313(e)}</b>		
<b>&lt;2017&gt;</b>	3rd year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2018&gt;</b>	5th year Broadband Service Certification	<input type="checkbox"/>
<b>&lt;2019&gt;</b>	Interim Progress Certification	<input type="checkbox"/>
<b>&lt;2020&gt;</b>	Please check the box to confirm that the attached PDF , on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	<input type="checkbox"/>
<b>&lt;2021&gt;</b>	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information _____

(3000) Rate Of Return Carrier Additional Documentation Data Collection Form	PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010> Study Area Code	391676
<015> Study Area Name	Santel Communications Cooperative
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Stacy Buckley
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<039> Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

(3010) Milestone Certification (47 CFR § 54.313(f)(1)(i)) Please check this box to confirm that the attached PDF, on line 3012,  (3011) contains the required information pursuant to § 54.313 (f)(1)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	Name of Attached Document Listing Required Information	<input type="checkbox"/>
(3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(iii)) (3013) Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2)) (3014) If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:	Name of Attached Document Listing Required Information	<input checked="" type="checkbox"/> (Yes/No) <input checked="" type="checkbox"/> (Yes/No)
(3015) Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)		<input checked="" type="checkbox"/>
(3016) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input checked="" type="checkbox"/>
(3017) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	Name of Attached Document Listing Required Information	RUS Operating Report for Telecommunications Borrowers
(3018) If the response is no on line 3014, is your company audited?  If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains :		<input type="checkbox"/> (Yes/No)
(3019) Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications (3020) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/> <input type="checkbox"/>
(3021) Management letter issued by the Independent certified public accountant that performed the company's financial audit.  If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains: Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers,		<input type="checkbox"/> <input type="checkbox"/>
(3022) Underlying information subjected to a review by an independent certified public accountant		<input type="checkbox"/>
(3023) Underlying information subjected to an officer certification.		<input type="checkbox"/>
(3024) PDF of Balance Sheet, Income Statement and Statement of Cash Flows		<input type="checkbox"/>
(3025) Attach the worksheet listing required information	Name of Attached Document Listing Required Information	<input type="checkbox"/>

<b>Certification - Reporting Carrier</b>	FCC Form 481
<b>Data Collection Form</b>	OMB Control No. 3060-0985/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	391676
<015>	Study Area Name	Santel Communications Cooperative
<020>	Program Year	2014
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<039>	Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

<b>Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients</b>	
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.	
Name of Reporting Carrier: Santel Communications Cooperative	
Signature of Authorized Officer:	CERTIFIED ONLINE <span style="float: right;">Date</span>
Printed name of Authorized Officer: Stacy Buckley	
Title or position of Authorized Officer: Controller	
Telephone number of Authorized Officer: 605-796-8105	
Study Area Code of Reporting Carrier:	391676 <span style="float: right;">Filing Due Date for this form: 10/15/2013</span>
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

<b>Certification - Agent/Carrier</b>	<b>FCC Form 481</b>
<b>Data Collection Form</b>	<b>OMB Control No. 3060-0986/OMB Control No. 3060-0819</b>
	<b>July 2013</b>

<010> Study Area Code	391676
<015> Study Area Name	Santel Communications Cooperative
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<039> Contact Email Address - Email Address of person identified in data line <030>	sbuckley@santel.net

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent: _____	
Name of Reporting Carrier: _____	
Signature of Authorized Officer: _____	Date: _____
Printed name of Authorized Officer: _____	
Title or position of Authorized Officer: _____	
Telephone number of Authorized Officer: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier: _____	
Name of Authorized Agent or Employee of Agent: _____	
Signature of Authorized Agent or Employee of Agent: _____	Date: _____
Printed name of Authorized Agent or Employee of Agent: _____	
Title or position of Authorized Agent or Employee of Agent: _____	
Telephone number of Authorized Agent or Employee of Agent: _____	
Study Area Code of Reporting Carrier: _____	Filing Due Date for this form: _____
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

REDACTED – FOR PUBLIC INSPECTION

SANTEL COMMUNICATIONS COOPERATIVE (SAC 391676)

ATTACHMENT – LINE 3026

ATTACHMENT REDACTED IN ENTIRETY